



Trouble logging into eZBanking can be caused by an incompatible Operating Systems and/or web browser.

The information listed below includes the minimum as well as the recommended versions of Operating Systems and browsers. A reminder that it may be possible to operate on systems outside of these versions, however, we will not be able to troubleshoot or correct any problems that may be encountered.

MICROSOFT COMPUTERS/LAPTOPS REQUIREMENTS

Operating System: Windows 7, 8.1 or 10			
	Minimally Supported	Recommended Version	Download Link
Internet Explorer	-	11.X	http://www.microsoft.com/windows/ie/default.mspx
Microsoft Edge	Will run on Windows 10 only		http://microsoft.com/en-us/windows/microsoft-edge
Mozilla Firefox	46 – 56	56 and later	http://www.mozilla.com/firefox/
Google Chrome	52 - 62	62	http://www.google.com/chrome
Safari	No longer supported when ran on Windows. Apple has discontinued development of security patches for Windows.		

MAC

Operating System: OS X 10.9 – 10.13*			
	Minimally Supported	Recommended Version	Download Link
Safari	9	10 – 11	http://www.apple.com/support/mac-apps/safari
Mozilla Firefox	46 – 56	-	http://support.mozilla.org/en-US/kb/install-firefox-mac
Google Chrome	-	62	http://www.google.com/intl/en/chrome/browser/?hl=en&platform=mac&brand=CHFJ

MOBILE DEVICES & FEATURES

	Minimum Performance	Recommended Version	
Operating System	iOs: 9.X Android™: -	iOs: 9.X – 10.X Android™: 5.X and later	
Camera Specs*	1.9 – 4.9 megapixel Rear-facing	5+ megapixel resolution Rear-facing, auto focus	<i>*Camera required only if utilizing mobile eZCapture.</i>
Connectivity	3G	4G LTE, Wi-Fi	
Location Services*	Native mapping app access allowed	GPS enabled/native mapping app enabled	<i>*Location services required only if utilizing Branch/ATM location functionality.</i>
Non-compatible devices	Windows Phone®, Blackberry®, Kindle Fire™		